



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

Matthew G. Bevin
Governor

275 East Main Street, 6W-B
Frankfort, KY 40621
www.chfs.ky.gov

Scott W. Brinkman
Acting Secretary

Earl W. Gresham
Assistant Director

Stephen P. Miller
Commissioner

TO: Model Waiver II (MIIW) Providers

FROM: Earl Gresham
Assistant Director, Division of Community Alternatives

DATE: March 16, 2017

RE: Use of the Medicaid Waiver Management Application (MWMA)

The Department for Medicaid Services (DMS) is reminding MIIW providers that Kentucky Administrative Regulations require you to submit all documents through MWMA. If you are not uploading documents to MWMA, you need to begin doing so immediately. Changes to 907 KAR 1:595 mandating that providers use MWMA have been in effect since February 2016. The regulation stipulates providers upload the following forms into MWMA: the MAP-350, the person-centered service plan, the MAP-351A, and the MAP-10.

You should no longer fax service requests to Carewise. DMS instructed Carewise to stop accepting faxed requests as of December 2017. DMS will not backdate prior authorizations for payment because a provider failed to upload the request through MWMA.

You can find MWMA at <http://chfs.ky.gov/dms/mwma.htm>. If you have a technical issue or questions about MWMA, you can contact the MWMA/Partner Portal Contact Center at 1-800-635-2570. The center is open from 8 a.m. to 5 p.m. ET, Monday-Friday. You can also access training modules for MWMA on the MWMA training portal or at <http://tris.eku.edu/MWMA/training.aspx>.